NETSUPPORT MANAGER 12

What's New
in version 12?

NetSupport Manager continues to deliver the very latest in remote PC support and desktop management capabilities. From a desktop, laptop, tablet or smartphone, monitor multiple systems in a single action, deliver hands-on remote support, collaborate and even record or play back sessions. When needed, gather real-time hardware and software inventory, monitor services and even view system config remotely to help resolve issues quickly.

New Look and
FEEL

Version 12 adds a new and modern feel to the product, with an interface design suited to both Desktop and Tablet platforms. New "live" menus, touch-spaced dialogs, group by enclosure type, location and extended monitoring tools make version 12 the most accessible yet.

Enhanced desktop icons and tooltip views display a wealth of Client information on mouse-over - geolocation, enclosure type, platform and more.

Enhanced support for Windows 8 devices now includes support for "toast" style messages while the user is within the Windows 8 "Metro" mode.

Quick Connect toolbar provides one-click interaction with recently-connected Clients, offering instant access to core functionality - open a view window, file transfer, inventory and more.
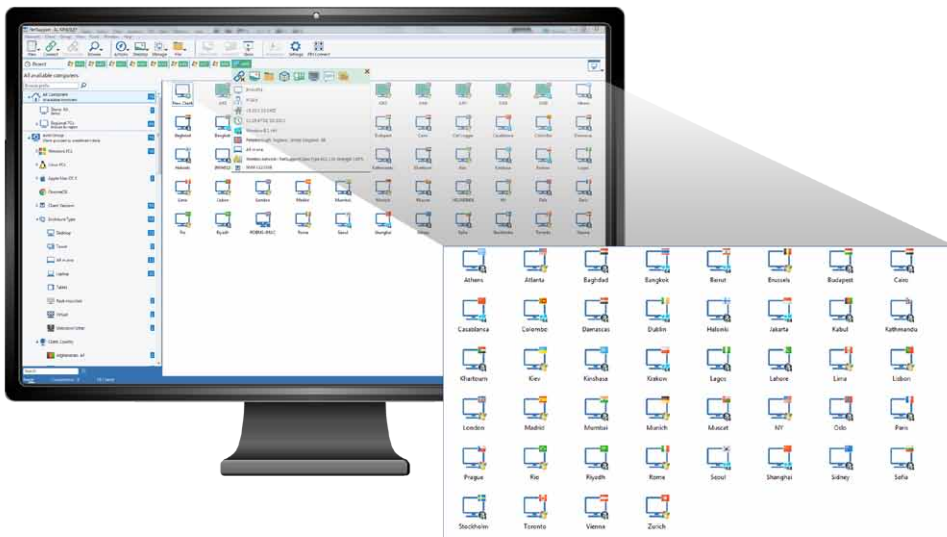

Enhanced versions for iOS and Android now include real-time thumbnails.

PIN
CONNECT

Version 12 includes a unique new PIN Connect feature. In essence, a technician can locate a user anywhere across the enterprise instantly, simply by both parties entering a matching unique PIN code. The new PIN server module is included at no extra cost with NetSupport Manager 12.

GEO LOCATE

New in version 12 is the ability to identify the approximate location of all devices. Once connected with NetSupport Manager, devices can be grouped by country and, in addition, city and state location information is available alongside each active connection.
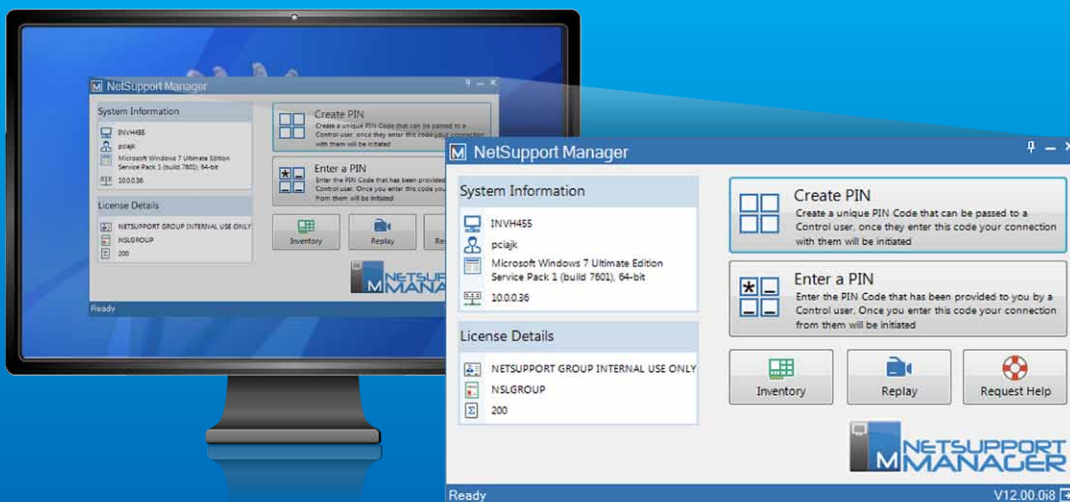
Enhanced
iOS and Android versions

The updated Control apps for iOS and Android now feature real-time thumbnails for all connected devices, multi-connect, detailed Inventory reports on demand, PIN Connect and much more for both Tablet and Smartphone users.

Enhanced for
Windows 8 and 8.1

NetSupport Manager adds full support for Windows 8 and 8.1, with an updated look and feel, support for "toast" style messages while a user is within the Windows 8 style "Metro" mode, tighter integration and platform-specific inventory details.

New Client
INTERFACE

NetSupport Manager 12 features a new Client UI that allows a user to instantly request help, enter or create a PIN connection code, view their local PC details, request support, display a custom logo, even see live connection information and more.

Even more flexibility... with
Chrome OS

NetSupport Manager 12 now supports remote control of a Chromebook, adding to our existing support for Windows, Mac and Linux client platforms. Flexibility is and has always been the key for NetSupport Manager remote control.

Enhancements
AND MORE

The updated Control apps for iOS and Android now feature real-time thumbnails for all connected devices, multi-connect, detailed Inventory reports on demand, PIN Connect and much more for both Tablet and Smartphone users.

For more info please visit:

www.netsupportmanager.com